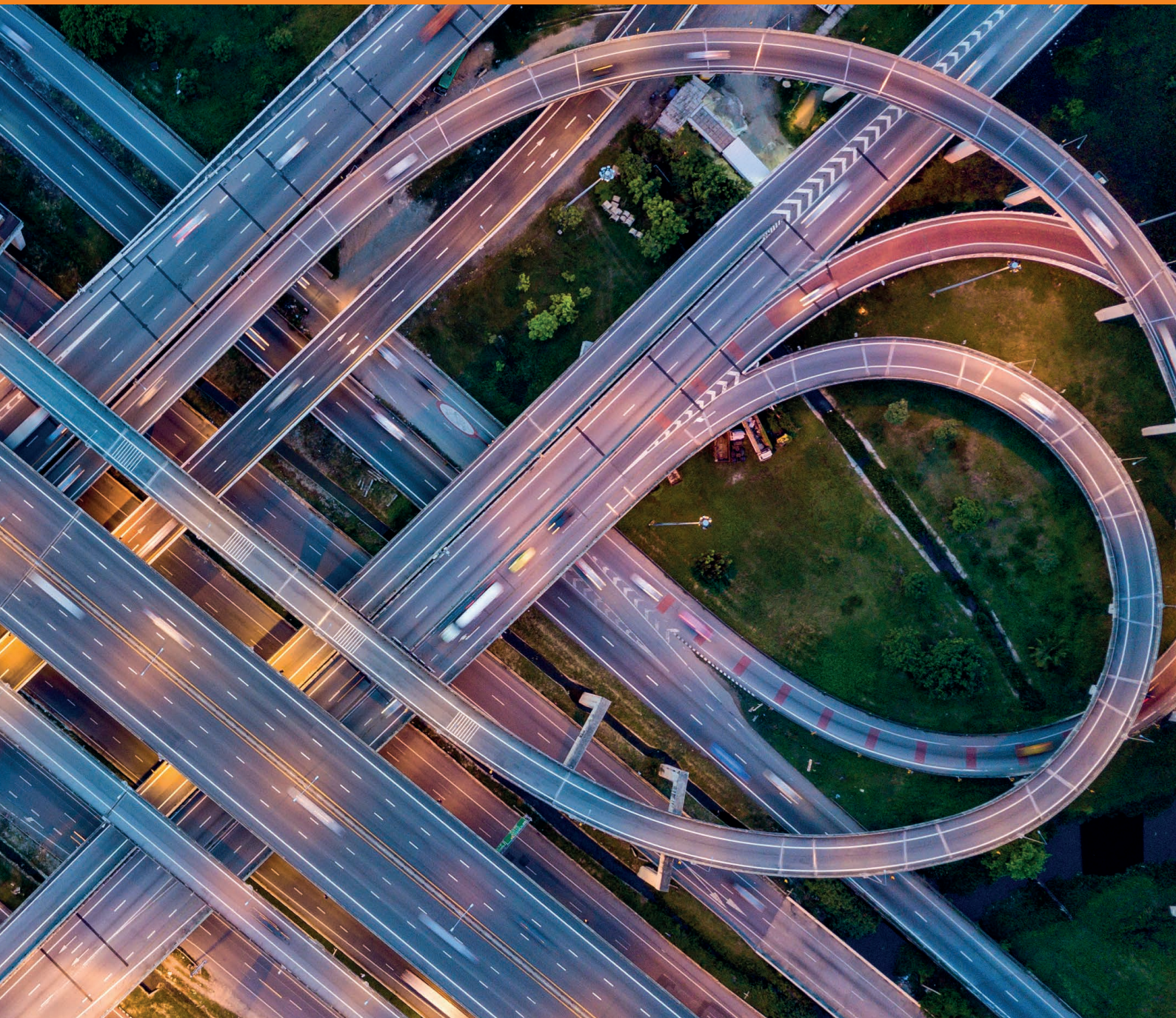


2023-2024 Roadmap

Updated January 2024



About the IAIS

The International Association of Insurance Supervisors (IAIS) is a voluntary membership organisation of insurance supervisors and regulators from more than 200 jurisdictions. The mission of the IAIS is to promote effective and globally consistent supervision of the insurance industry in order to develop and maintain fair, safe and stable insurance markets for the benefit and protection of policyholders and to contribute to global financial stability.

Established in 1994, the IAIS is the international standard-setting body responsible for developing principles, standards and other supporting material for the supervision of the insurance sector and assisting in their implementation. The IAIS also provides a forum for Members to share their experiences and understanding of insurance supervision and insurance markets.

The IAIS coordinates its work with other international financial policymakers and associations of supervisors or regulators, and assists in shaping financial systems globally. In particular, the IAIS is a member of the Financial Stability Board (FSB), member of the Standards Advisory Council of the International Accounting Standards Board (IASB), and partner in the Access to Insurance Initiative (A2ii). In recognition of its collective expertise, the IAIS also is routinely called upon by the G20 leaders and other international standard-setting bodies for input on insurance issues as well as on issues related to the regulation and supervision of the global financial sector.

For more information, please visit www.iaisweb.org and follow us on LinkedIn: [IAIS – International Association of Insurance Supervisors](#).

Acronyms

A2ii	Access to Insurance Initiative	GWG	Governance Working Group
AI	Artificial intelligence	HLG	High-Level Goal
AM	Aggregation Method	IAA	International Actuarial Association
API	Application programming interface	IAIG	Internationally Active Insurance Group
CEO	Chief Executive Officer	IAIS	International Association of Insurance Supervisors
CIF	Coordinated Implementation Framework	ICBCM	FSB Cross-border Crisis Management Group for Insurance
CMCG	FSB Compensation Monitoring Contact Group	ICP	Insurance Core Principle
ComFrame	Common Framework for the Supervision of Internationally Active Insurance Groups	ICS	Insurance Capital Standard
CRO	Chief Risk Officer	IFRS	International Financial Reporting Standard
CRSG	Climate Risk Steering Group	IIM	Individual insurer monitoring
DeFi	Decentralised finance	MAP	Member Assessment Programme
DEI	Diversity, equity and inclusion	MCWG	Market Conduct Working Group
DLT	Distributed ledger technologies	ML	Machine learning
EMDE	Emerging market and developing economy	MMoU	Multilateral Memorandum of Understanding
ESG	Environmental, social and governance	MMWG	Macroprudential Monitoring Working Group
ExCo	Executive Committee	NatCat	Natural catastrophe
FF	FinTech Forum	ORTF	Operational Resilience Task Force
FIF	Financial Inclusion Forum	PCR	Prescribed Capital Requirement
FinTech	Financial technology	PGTF	Protection Gap Task Force
FSB	Financial Stability Board	PPS	Policyholder protection schemes
FSI	Financial Stability Institute	PRP	Peer Review Process
GAAP	Generally Accepted Accounting Principles	RBS	Risk-based solvency
GIMAR	Global Insurance Market Report	RBSIF	Risk-based Solvency Implementation Forum
GME	Global Monitoring Exercise	SAT	Self-Assessment Tool
G-SII	Global Systemically Important Insurers	SWM	Sector-wide monitoring
		TJA	Targeted Jurisdictional Assessment

International Association of Insurance Supervisors
c/o Bank for International Settlements
Centralbahnplatz 2
CH-4002 Basel
Switzerland

Tel: +41 61 280 80 90
Email: iais@bis.org
Web: www.iaisweb.org

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Introduction

The 2023-2024 Roadmap is guided by the IAIS' 2020-2024 Strategic Plan, which sets out the IAIS High-Level Goals (HLGs) and strategies. The Strategic Plan describes how the IAIS maintains and adjusts its core functions of developing global standards, supporting implementation and contributing to global financial stability, while supporting our members in proactively responding to a range of accelerating trends and challenges. The Roadmap provides a two-year workplan, outlining the projects and activities that the IAIS will progress in support of the objectives of the 2020-2024 Strategic Plan.

The 2023-2024 Roadmap provides significant continuity around the HLGs, in particular focusing on the IAIS' work in five key areas:

- Assessing trends and risks in the global insurance sector.
- Finalising the development of global standards, in particular the ICS.
- Promoting effective supervisory practices, particularly in responding to accelerating trends in the global insurance sector.
- Supporting the implementation of agreed global standards and assessing their comprehensive and consistent implementation.
- Enhancing efficient and effective operations and transparent communication with stakeholders.

In progressing our efforts in these areas, we will continue to work with key partners, such as the Financial Stability Board (FSB), as well as our implementation partners, including the Access to Insurance Initiative (A2ii), Financial Stability Institute (FSI) of the Bank for International Settlements (BIS), International Actuarial Association (IAA) and Toronto Centre. Furthermore, the IAIS will continue to consult and collaborate with stakeholders. A summary of planned consultations, publications and stakeholder engagements in the 2023-2024 period is provided at the end of this document.

Of note, the 2023-2024 Roadmap will be the final Roadmap developed under the 2020-2024 Strategic Plan. The next five-year Strategic Plan, covering the period from 2025-2029 is in development, including a process of extensive consultation and engagement with both members and stakeholders.

The 2023-2024 Roadmap
provides significant
continuity around the IAIS
High-Level Goals.



Summary of activities by strategic objectives

The IAIS' HLGs reflect the integrated cycle of IAIS activities (Figure 1) – starting with the monitoring of global insurance market trends and developments, collective discussion on an appropriate response, through to the assessment of, and support for, implementation of these standards and good

supervisory practices. Lastly, the outcomes of the assessment of implementation will feed back into the global monitoring, standard setting and supervisory practices work. Delivery of this cycle of activities is built on the foundation of effective and efficient operations and transparency.

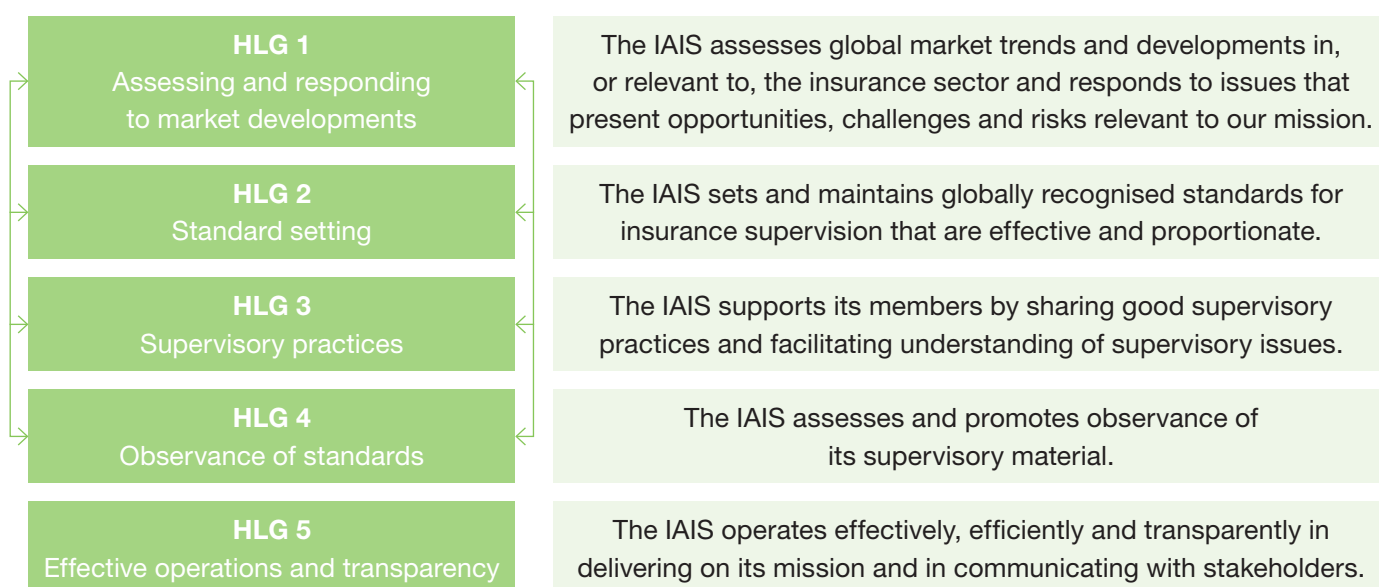


Figure 1: IAIS High-Level Goals from the 2020-2024 Strategic Plan

The 2020-2024 Strategic Plan also outlines the key strategic themes for the IAIS. Each year, during the Executive Committee (ExCo) Strategic Retreat, the IAIS ExCo reflects on key emerging and accelerating trends and their potential impact on the insurance sector and insurance supervision. During the strategic retreats in September 2022 and 2023, the IAIS ExCo considered in-depth evolutions – and a proposed IAIS response – to a number of key themes, including on climate-related risk, conduct and culture, digital innovation, and diversity, equity and inclusion (DEI) in the insurance sector. These discussions have helped shape the focus of the work outlined in the 2023-2024 Roadmap.

In progressing its strategic themes, the IAIS coordinates and collaborates with other standard-setting bodies and stakeholders, recognising the cross-sectoral nature of the themes, while also seeking to provide a particular insurance sector perspective.

The following section provides a breakdown of the projects and activities the IAIS will focus on in its 2023-2024 Roadmap, by HLG.

HLG 1

Assessing and responding to global market trends and developments which present opportunities, challenges and risks

In 2022, the IAIS fully operationalised the Global Monitoring Exercise (GME) – our framework for monitoring risks and trends in the global insurance sector and assessing the possible build-up of systemic risk – with members convening in Basel at various points throughout the year to undertake data analysis, and a collective discussion on the findings of the GME and appropriate supervisory responses. More than 45 jurisdictions and about 60 international insurers are involved in the GME, providing a rich empirical basis for a robust and inclusive collective discussion on potential systemic risk at the global level. The key outcomes of the GME are published in the [Global Insurance Market Report \(GIMAR\)](#).

In December 2022, the FSB – as the international body that monitors and makes recommendations about the global financial system – in consultation with the IAIS decided to discontinue the annual identification of global systemically important insurers (G-SIIs) in favour of using the IAIS Holistic Framework, as a more effective basis for assessing and mitigating systemic risk in the insurance sector. The IAIS will continue to report on the outcomes of its GME and its assessment of the implementation of the Holistic Framework supervisory measures to the FSB. Going forward, the FSB will utilise assessments available through the Holistic Framework to inform its considerations of systemic risk in the insurance sector.

In 2023, the IAIS continued to refine and build on the GME. Following the publication of the [IAIS liquidity metrics](#) at the end of 2022, the IAIS incorporated liquidity metrics as an ancillary indicator and started to develop further ancillary metrics, including on credit risk, reinsurance and derivatives. The IAIS also further refined the GME risk assessment through the regular triannual review of the assessment methodology, based on the outcomes of a [public consultation](#).

Based on the outcomes of the 2022 collective discussion on the GME, the IAIS' analysis in 2023 focused on key macroeconomic risks and developments, including the impact of high inflation and rapidly-tightening interest rates on the insurance sector, as well as deep-dive assessments of increased cross-border reinsurance and changes in asset allocation towards more complex, illiquid investments. Outcomes were captured in the [GIMAR mid-year report](#) and [2023 GIMAR](#).

A [GIMAR special topic edition on cyber risk](#) was also published in 2023, which focused on how cyber operational risks can impact financial stability, how cyber insurance can mitigate or amplify this, and how these risks could be monitored on a more structural basis in the GME.

2024 Update

In 2024 the IAIS will continue its annual cycle of assessing global risks and trends through the GME, with deeper analyses on themes identified through this process. Work will also continue on potential enhancements of the methodology through development of ancillary indicators as well as on the structural shifts in life insurance sector. The outcomes of the analysis will be captured in the 2024 GIMAR.

Work will also commence in 2024 on the next GIMAR special topic publication planned for 2025.

Key projects and activities

Project/Activity	Description
GME	<p>The IAIS' annual GME aims to detect key risks and trends and the potential build-up of systemic risk in the global insurance sector, including a discussion amongst IAIS members on the outcomes of the analysis and the appropriate supervisory responses. It covers potential systemic risk arising from both sector-wide trends with regard to specific activities and exposures (sector-wide monitoring (SWM)), and the possible concentration of systemic risks at an individual insurer level arising from these activities and exposures (individual insurer monitoring (IIM)). The key outcomes of the GME and the IAIS' collective discussion on the analysis and supervisory responses are shared with the FSB and included in the IAIS' annual GIMAR.</p> <p>In 2023, the IAIS:</p> <ul style="list-style-type: none">• Concluded a review of the IIM assessment methodology (as part of a three-year cycle), taking into account the outcomes of a public consultation.• Incorporated liquidity metrics as an ancillary indicator in the IIM. Further ancillary indicators were developed in 2023, notably on credit risk. The IAIS is also exploring ancillary indicators for emerging risks such as cyber risk and climate-related risk.• Continued to refine the data collection on climate-related risk in the annual GME.• Enhanced data collection on cyber risk in the 2023 GME, taking into account the outcomes of the 2022-2023 deep-dive analysis on this topic (see below). <p>In 2024, the IAIS will:</p> <ul style="list-style-type: none">• Continue the development of ancillary indicators on credit risk, reinsurance and derivatives, and explore ancillary indicators for emerging risks. A public consultation will take place in 2024.• Continue to refine the GME data collection, including on climate-related risk.
GIMAR special topic	<p>The special topic edition of the GIMAR delves deeper into relevant topics stemming from the GME.</p> <p>The focus of the 2023 GIMAR special topic was on cyber risk, including cyber risk underwriting activities of insurers.</p> <p>In 2024, work will commence on the next GIMAR special topic publication planned for 2025, on a topic to be determined in Q1 2024.</p>

Project/Activity	Description
Further macroprudential analysis of identified sector-wide themes	<p>In 2023, the IAIS continued to evaluate the macroprudential supervision of two sector-wide themes:</p> <ul style="list-style-type: none"> • The impact of high inflation and rapidly-tightening interest rates on the insurance sector, particularly with respect to credit risk and liquidity risk. • Structural shifts in the life insurance sector, including the involvement of private equity. This included a deep dive on related activities, such as increased cross-border reinsurance and changes in asset allocation towards more complex, illiquid investments. <p>In 2024, the IAIS will continue its focus on monitoring structural shifts in the life insurance sector, including greater allocation of capital to alternative assets and increased reliance on cross-border asset-intensive reinsurance. For asset-intensive reinsurance, the IAIS will examine jurisdictional approaches in capital and collateral requirements, reserving and asset valuation for these reinsurance agreements. Additionally, it will assess the extent to which asset-intensive reinsurance is adequately covered under ICP 13 (Reinsurance and Other Forms of Risk Transfer) and, if needed, explore the development of additional supervisory or supporting material. Regarding alternative asset allocation, the IAIS aims to continue to monitor trends, share best practices and develop a principles-based classification.</p>

More than 45 jurisdictions and about 60 international insurance groups are involved in the IAIS GME, providing a rich empirical basis for robust and inclusive analysis on potential systemic risk at the global level.

HLG 2

Setting and maintaining globally recognised standards

In November 2019, the IAIS adopted a revised set of Insurance Core Principles (ICPs), applicable to the supervision of all insurers, and the Common Framework for the Supervision of Internationally Active Insurance Groups (ComFrame), applicable to Internationally Active Insurance Groups (IAIGs).² The supervisory policy measures for macroprudential purposes, which were developed as part of the Holistic Framework, are integrated into the ICPs and ComFrame.

Based on a review of the first years of implementation of the Holistic Framework, the IAIS started to review certain ICP and ComFrame standards, where there are identified issues of clarity of interpretation or unintended consequences. This feedback loop between standard setting, risk monitoring and implementation assessment is a clear example of the integrated cycle of IAIS activities (see Figure 1).

The quantitative element of ComFrame is the Insurance Capital Standard (ICS). The ICS will create a common language for supervisory discussions of group solvency and enhance global convergence amongst group capital standards. In mid-2023, the IAIS launched a public consultation on the ICS as a Prescribed Capital Requirement (PCR).

The consultation included additional reporting elements (that is, the Generally Accepted Accounting Principles (GAAP) Plus valuation approach and other methods of calculation of the ICS capital requirement, such as internal models) and whether they should feature in the ICS as a PCR. The IAIS also began an economic impact assessment of the ICS in Q3 2023, following stakeholder input on the scope of the assessment.

Concurrently, the IAIS continued its work on the assessment of whether the Aggregation Method (AM) being developed by the United States (US) provides comparable outcomes to the ICS and, if so, will be considered an outcome-equivalent approach for implementation of ICS as a PCR.

Public consultation on draft revisions to ICPs 14 (Valuation) and 17 (Capital Adequacy) also took place in 2023.

2024 Update

2024 marks the final year of the ICS monitoring period. The ICS as a PCR will be adopted in December 2024, concluding the five-year monitoring period. Ahead of this adoption, the IAIS will conduct a final data collection with volunteer groups on the candidate ICS as a PCR with possible revisions based on the outcomes of the 2023 analyses and data collection, as well as a report on the economic impact assessment of the ICS. Along with releasing the ICS as a PCR, the IAIS will publish a report on the economic impact assessment and a calibration document. The IAIS will also finalise the AM comparability assessment and publish its results. The review of ICPs 14 (Valuation) and 17 (Capital Adequacy) will conclude to coincide with the conclusion of the ICS monitoring period.

The IAIS will continue to review Holistic Framework supervisory and supporting materials, based on the findings of the Targeted Jurisdictional Assessment (TJA). Any proposed revisions to this material will be published for consultation.

² There are currently 49 IAIGs, see the [IAIS public register of IAIGs](#)

Key projects and activities

Project/Activity	Description
Monitoring of the global ICS and related work	<p>During the five-year ICS monitoring period (2020-2024), the IAIS annually collects and analyses confidential data from volunteer insurance groups on the ICS and feedback from colleges of supervisors, with the objective of finalising the ICS for implementation as a PCR by the end of the monitoring period.</p> <p>In addition to the annual monitoring, in 2023 the IAIS:</p> <ul style="list-style-type: none"> • Conducted a public consultation on potential refinements to the ICS and the potential inclusion of other methods of calculation of the ICS capital requirement (such as internal models) and GAAP plus valuation. • Conducted an economic impact assessment of the ICS. <p>In addition to the annual monitoring, in 2024 the IAIS will:</p> <ul style="list-style-type: none"> • Publish the resolution of comments from the ICS public consultation held in the second half of 2023. • Publish the economic impact assessment of the ICS. • Finalise the ICS as a PCR.
Assessment of whether the AM provides comparable outcomes to the ICS	<p>The US is developing an AM as part of its implementation of the ICS. The IAIS will assess whether the AM provides comparable outcomes to the ICS. If so, it will be considered an outcome-equivalent approach for implementation of the ICS as a PCR.</p> <p>The IAIS conducted a consultation on the criteria to be used for the assessment in 2022; final criteria were adopted in early 2023, and the comparability assessment started in the second half of 2023.</p> <p>In 2024, the IAIS will continue to analyse the data received for the 2023 AM data collection and collect additional data in 2024 if required. The final AM comparability assessment report will be published in late 2024.</p>
Review of ICPs 14 and 17	<p>In 2023, the IAIS consulted on revisions to ICPs 14 (Valuation) and 17 (Capital Adequacy) for the purpose of adopting the revised ICPs by the end of the ICS monitoring period (ie year-end 2024).</p> <p>ICPs 14 and 17 will be adopted by the IAIS in December 2024.</p>
Follow-on actions related to Holistic Framework supervisory and supporting materials	<p>Based on a review of the first years of implementation of the Holistic Framework, the IAIS considered certain areas within related supervisory material that may benefit from further clarification or supporting material to facilitate the consistent and comprehensive implementation of the Holistic Framework standards.</p> <p>In 2024, the IAIS will review Holistic Framework supervisory and supporting materials, based on the findings of the TJA. Proposed revisions to this material will be published for consultation in March.</p>

HLG 3

Sharing good supervisory practices and facilitating understanding of supervisory issues

Throughout 2023 and 2024, the IAIS will continue to respond to key strategic themes that affect the insurance sector – and indeed the broader financial system (see cross-cutting strategic themes on page 19). The themes of climate-related risk, financial inclusion, digital innovation, operational resilience and cyber risk, conduct and culture plus DEI continue to be at the heart of the work of the IAIS.

On climate-related risk, a set of consultations was launched in 2023 on good supervisory practices to promote a globally consistent, adequate response to the risks posed by climate change. These cover all facets of insurance supervision.

Work also commenced in 2023 to consider the role that supervisors could play in addressing natural catastrophe (NatCat) and disaster risk protection gaps.

On the other key strategic themes, the IAIS continued its work to promote good supervisory practices and facilitate the understanding of emerging risks and trends, including on digital innovation, financial inclusion, DEI and conduct and culture. The IAIS finalised in 2023 one Issues Paper on insurance sector operational resilience and another Issues Paper on the role of policyholder protection schemes (PPS), including in insurer resolution.

2024 Update

The IAIS will continue to support its members in 2024 to respond to key strategic themes that affect the insurance sector – and the broader financial system – including on climate-related risk, financial inclusion, digital innovation, operational resilience and cyber risk, protection gaps and DEI.

Throughout 2023-2024, the IAIS will continue to respond to key strategic themes that affect the insurance sector and the broader financial system.

Key projects and activities

Project/Activity	Description
Climate-related risk	<p>In 2023, the IAIS considered small updates to certain ICP guidance and developed further supporting material to make it more explicit that insurance supervisors should require insurers to incorporate climate-related risks into their governance and operations. The IAIS launched two consultations in 2023 (on climate scenario analysis and market conduct issues related to climate-related risks) to gather feedback from stakeholders on the draft materials.</p> <p>A third consultation will be issued in Q1 2024 covering issues such as valuation and enterprise risk management. Through these consultations, the IAIS will provide an updated and more comprehensive application paper on climate risk, scheduled for finalisation in Q4 2024.</p>
Insurance protection gaps	<p>The IAIS produced a report in 2023, in collaboration with other international organisations, on the role of supervisors in addressing NatCat and disaster risk protection gaps, including multi-stakeholder approaches (such as public-private partnerships).</p> <p>In 2024, the IAIS will undertake follow-on work, in collaboration with partner organisations, based on the findings of the report.</p>
DEI and conduct and culture	<p>On conduct, the IAIS finalised in 2023, a member-only resource collating examples of supervisory approaches to using key indicators and advanced data gathering techniques in conduct supervision.</p> <p>In 2024 a member webinar will be held to further disseminate the learnings from this resource.</p> <p>On the strategic theme of DEI, the IAIS will progress two application papers focused on: 1) how DEI within an insurer's institution can influence its governance, risk management and corporate culture, including examples of supervisory responses; and 2) how expectations for fair treatment of customers can be implemented to achieve better outcomes for diverse consumers. Consultations on both papers will be undertaken in 2024.</p>

Project/Activity	Description
Financial inclusion	<p>The IAIS continued its work on financial inclusion in 2023, in particular through its Financial Inclusion Forum, to facilitate the sharing of perspectives and good practices on proportionate regulation and supervision in support of inclusive insurance markets. In 2023, the forum started updating the 2012 IAIS Application Paper on regulation supporting inclusive insurance markets.</p> <p>The paper is scheduled to be published for consultation in 2024.</p>
Digital innovation	<p>The IAIS FinTech Forum reviewed in 2023 existing artificial intelligence (AI)/machine learning (ML) guidance from supervisory authorities and explored the need for the IAIS to develop global guidance for the insurance sector. The forum also continued its ongoing monitoring of other FinTech-related developments, including application programming interfaces (API) and open data, decentralised finance (DeFi), distributed ledger technologies (DLT), crypto assets and interlinkages with environmental, social and governance (ESG) objectives.</p> <p>In 2024, the IAIS will develop a draft application paper aimed at providing guidance to supervisors on how the ICPs can be interpreted and applied in the context of AI/ML use cases. The paper is planned to be published for consultation by the end of 2024.</p>
Operational resilience	<p>The IAIS published an Issues Paper on insurance sector operational resilience for public consultation in late 2022, and finalised the paper in the first half of 2023. The paper focused on cyber resilience, information technology third-party outsourcing and business continuity management, and builds on work undertaken by the FSB.</p> <p>In 2024, the IAIS will progress work to support supervisors in developing their approaches to operational resilience, through a set of principles-based objectives and a toolkit. A consultation in the form of an application paper will be launched in the second half of 2024.</p>

Project/Activity	Description
Risk-based solvency (RBS)	<p>The IAIS has established a forum to support peer exchange and provide practical guidance to insurance supervisors from Emerging Market and Developing Economy (EMDE) jurisdictions on implementing RBS regimes. Work continues across 2023 and 2024 to develop guidance to EMDE supervisors on practical aspects of how to implement RBS in EMDE markets.</p>
Recovery and resolution	<p>The IAIS published in 2023 an Issues Paper on global practices around PPS, including on their role in insurer resolution.</p> <p>The IAIS will continue to coordinate with the FSB Cross-border Crisis Management Group for insurance (iCBCM) on the application of resolution planning standards, building on the outcomes of the IAIS' ongoing implementation assessment activities and the annual GME.</p>
Other areas	<p>In 2023-2024, the IAIS will:</p> <ul style="list-style-type: none"> • Engage with insurance supervisors on supervisory practices, expertise and challenges related to remuneration in the insurance sector, and provide input to the FSB Compensation Monitoring Contact Group (CMCG). • Continue to monitor accounting and auditing standards, and the implementation of International Financial Reporting Standard (IFRS) 17, which includes monitoring and responding to consultations related to the development of international sustainability standards. • Facilitate peer exchange and convergence of insurance supervision through its various fora on supervisory practices. This includes, in addition to those highlighted above, the Supervisory Forum – a platform for sharing cross-topic practical supervisory practices – and other fora focused on financial crime and retirement income and pensions issues.

HLG 4

Implementation assessment and support

The IAIS continues to make great strides on its programme of implementation assessment and support as part of its strategic shift to a greater focus on the implementation of IAIS standards.

In 2022, the IAIS finalised its pilot assessment of implementation of the Holistic Framework supervisory material and reported the outcomes to the FSB. In particular, the IAIS completed an in-depth TJA of the relevant standards of the Holistic Framework, including verification of supervisory practices in ten major jurisdictions. The results were published in April 2023. Later in the year, the IAIS undertook follow-on Holistic Framework implementation monitoring activities in targeted areas.

In 2023, the IAIS published the aggregate report from the Peer Review Process (PRP) on ICPs 9 (Supervisory Review and Reporting) and 10 (Preventive Measures, Corrective Measures and Sanctions) and also the Member Assessment Programme (MAP) report on Albania, regarding the detailed assessment of observance of ICPs.

To support future assessment activities, the IAIS held a bootcamp training for new assessors in October 2023. This intensive three-day training equipped potential assessors with the knowledge and skills to evaluate the implementation of IAIS supervisory material.

2024 Update

The IAIS continues to advance the Coordinated Implementation Framework (CIF) designed to help members identify gaps in their observance of ICPs, including through the MAP and thematic PRPs.

In 2024, the IAIS will also begin a second phase of the TJA of the Holistic Framework supervisory material, in six jurisdictions.

The IAIS continues to support effective peer exchange, capacity building and supervisory cooperation, including by continuing the valuable partnerships with our implementation partners (the A2ii, FSI, IAA and Toronto Centre) and with regional coordinators and groups. The IAIS supports six peer exchange forums, with members from close to 80 different supervisory authorities, which help facilitate understanding of supervisory issues, emerging risks and trends and support sharing of good supervisory practices.

The IAIS Multilateral Memorandum of Understanding (MMoU) framework for global cooperation and information exchange amongst insurance supervisors continues to grow; counting 85 signatories at the start of 2024.

The IAIS continues to make great strides on its programme of implementation assessment and support as part of its strategic shift to a greater focus on implementation of IAIS standards.

Key projects and activities

Project/Activity	Description
Assessment of implementation of the Holistic Framework supervisory material	<p>The report on the findings of the TJA of the implementation of the Holistic Framework supervisory material, conducted in 2021-2022, was published in April 2023. Building off the TJA, the IAIS undertook in 2023 ongoing monitoring of implementation progress of this supervisory material to help ensure comprehensive and consistent implementation.</p> <p>In 2024, the IAIS will undertake assessments of six additional jurisdictions with major insurance markets.</p>
ComFrame implementation assessment	<p>Preparation for the assessment of implementation of ComFrame will continue in 2024.</p>
MAP	<p>The IAIS conducts MAPs, which are comprehensive assessments of implementation of IAIS supervisory material in volunteer jurisdictions.</p> <p>In July 2023, the detailed assessment report on Albania was published.</p> <p>A MAP on the Sultanate of Oman will commence in 2024.</p>
PRP	<p>The IAIS conducts PRPs on a thematic basis (covering selected ICPs) and develops individual jurisdictional reports as well as a public aggregate report.</p> <p>In June 2023, the IAIS published the aggregate report from the PRP on ICPs 9 (Supervisory Review and Reporting) and 10 (Preventive Measures, Corrective Measures and Sanctions).</p> <p>In 2024, a PRP on ICP 16 (Enterprise Risk Management for Solvency Purposes) will be finalised.</p>
Other implementation activities	<p>The IAIS continues to work with implementation partners such as the A2ii, FSI, IAA and Toronto Centre to support its members in implementing IAIS supervisory material, including training and peer exchange activities.</p>

HLG 5

Efficient, effective and transparent operations and communication with stakeholders

Throughout 2022 and 2023, the IAIS demonstrated its commitment to continuous improvement in the efficient and effective execution of its operations.

With respect to internal policies, processes and procedures, in 2022 and again in 2023 the IAIS updated its Members Handbook to reflect various organisational, governance and operational changes that have taken place. Notably, updates were made to align the Handbook with the [IAIS Environmental Policy](#), which guides the IAIS' own performance on environmental issues.

In 2022, the IAIS embarked on a journey to become more intentional about [DEI at the IAIS](#) as a global membership association, particularly with respect to the IAIS' internal governance and processes. This work continues to be a key pillar of the IAIS' DEI focus in the 2023-2024 period.

A refreshed IAIS brand was launched in 2022 and was incorporated across all communication channels. At the same time, significant improvements were made to the [IAIS website](#). This work continued into 2023, with a focus on the implementation of additional features of the IAIS User Portal, to enhance processes, functionality and reliability of IAIS tools for members as well as for stakeholders (including for surveys and consultations).

IAIS milestone events provide a central time and place for members and stakeholders to discuss issues of utmost relevance to the insurance sector. In 2022 and 2023, the IAIS was able to seamlessly transition back to hosting in-person and hybrid meetings including our milestone events, the [IAIS Global Seminar](#) and [Annual Conference](#).

Effective stakeholder engagement is essential for assessing emerging risks in the insurance sector and developing policy and thus is a key part of the IAIS' work. In 2023 an updated [Stakeholder Engagement and Consultation Policy](#) was published.

IAIS bilateral stakeholder meetings are supplemented by a wide range of public speaking engagements and annual engagements with insurer Chief Risk Officers (CROs) and Chief Executive Officers (CEOs). The IAIS continues the evolution of its efforts to engage with all stakeholders, including representatives from the industry and from consumers through public events, newsletters and social media channels.

Furthermore, the IAIS continues to bring the insurance sector supervisory perspective to the work of the FSB and maintain its strong track record of collaboration and cooperation with standard-setting bodies to ensure that agendas are aligned on focus areas such as financial stability, climate-related risk, digital innovation and operational resilience.

In 2024, the IAIS will implement additional features of its User Portal to enhance processes, functionality and reliability of IAIS tools for its members as well as for stakeholders.

Key projects and activities

Project/Activity	Description
Development and finalisation of IAIS Strategic Plan 2025-2029	Throughout 2023-2024, the IAIS will develop and finalise its next five-year (2025-2029) Strategic Plan.
Implementation of IAIS User Portal	In 2023, the IAIS introduced the IAIS User Portal to enhance digital operational processes and external collaboration, and increase the standard of IAIS IT tools' usability, reliability and resilience.
Harnessing technology to enhance IAIS operations	In 2024, the IAIS will continue to improve the IAIS User Portal to enhance digital operational processes and external collaboration, collect business requirements for the updated IAIS Members Extranet, and scope opportunities to integrate other platforms or applications that will enhance the efficiency of IAIS processes and activities.

Cross-cutting strategic themes

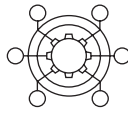
Throughout 2023-2024, the IAIS will continue to respond to key strategic themes that affect the insurance sector, and the broader financial system. These strategic themes cut across the various High-Level Goals of the IAIS. In many cases, the overarching IAIS response to the strategic themes requires inputs from multiple IAIS projects and contributions from several working groups, underpinned by strong coordination.



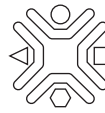
Climate risk



Conduct and culture



Digital innovation



Diversity, equity and inclusion



Financial inclusion



Operational resilience and cyber risk

HLG 1 Assessing and responding to market developments

- Refinement of GME climate risk data collection (CRSG)

- Assessing trends in API, DLT and crypto (FF)

- GIMAR special topic edition on cyber risk (MMWG) [complete]
- Enhanced data collection on cyber risk (MMWG)
- Development of GME ancillary indicators (incl. cyber risk) (MMWG)

HLG 2 Standard setting

- Limited changes to supervisory guidance in ICPs (CRSG)

HLG 3 Supervisory practices

- Role of supervisor in addressing NatCat protection gaps (PGTF) [complete]
- Explore interlinkages between FinTech developments and ESG objectives (FF)
- Development of supporting materials covering climate-related aspects of various ICPs (CRSG)

- Engagement on supervisory practices related to remuneration (GWG)
- Impact of DEI in insurers' conduct of business on fair treatment of customers (MCWG)
- Use of key indicators in conduct supervision (MCWG)

- Stocktake and recommendations on AI/ML (FF) [complete]
- Explore interlinkages between FinTech developments and ESG objectives (FF)

- Explore links between DEI and corporate culture (GWG)
- Impact of DEI in insurers' conduct of business on fair treatment of customers (MCWG)

- Revise Application Paper on regulation and supervision supporting inclusive insurance (FIF)
- Role of supervisors in addressing NatCat protection gaps (PGTF) [complete]
- Sharing best practice in RBS (RBSIF)

- Issues Paper on Operational Resilience and possible follow-up work (ORTF) [complete]
- Develop operational resilience objectives and toolkit (ORWG)

HLG 4 Observance of standards

- Scenario analysis capacity building (CRSG)

- Sharing practices/ capacity building (FIF)

HLG 5 Effective operations and transparency

- Environmental Policy (Secretariat)

- Implementation of IAIS User Portal (Secretariat) [complete]
- Harnessing technology to enhance IAIS operations

- DEI within the IAIS (Secretariat)

- Implementation of IAIS User Portal (Secretariat) [complete]
- Harnessing technology to enhance IAIS operations

Information in the brackets denotes the responsible IAIS working group

Consultations, publications and stakeholder engagement

Below are the anticipated IAIS public consultations, publications and stakeholder events to take place in 2023-2024.

	Consultation or survey Publication	Key stakeholder engagement events IAIS event
Q1 2023		<p>Consultation on Issues Paper on the role of PPS in resolution</p> <p>Consultation on amendments to ICP Introduction with regard to climate risk; Supporting material (application paper) for ICPs 7 (Corporate Governance) and 8 (Risk Management and Internal Controls); Questions seeking initial stakeholder feedback on the overall package of climate-related work on supervisory practices</p> <p>Publication of definition, high-level principles and criteria that will be used to assess whether the AM provides comparable outcomes to the ICS</p>
Q2 2023		<p>Survey to seek stakeholder input into the IAIS' 2025-2029 Strategic Plan</p> <p>Consultation on ICS as a PCR, including consultation on GAAP Plus, other methods of calculation of the ICS capital requirement, such as internal models, treatment of supervisor-owned and controlled credit assessment processes and infrastructure and strategic equity</p> <p>Consultation on revised ICP 14 (Valuation)</p> <p>Consultation on revised ICP 17 (Capital Adequacy)</p> <p>Publication of 2023 ICS data collection package (template, technical specifications and questionnaire)</p> <p>Publication of 2023 AM data collection package (template, technical specifications and questionnaire)</p> <p>Publication of GIMAR special topic edition on cyber risk</p> <p>Publication of report on the outcomes of the TJAs on the implementation of the Holistic Framework supervisory material</p>

Consultations, publications and stakeholder engagement

Q2 2023

Publication of Issues Paper on insurance sector operational resilience

Publication of aggregate report from the PRP on ICPs 9 (Supervisory Review and Reporting) and 10 (Preventive Measures, Corrective Measures and Sanctions)

CRO Roundtable

Presentation of results of the 2022 AM data collection and 2023 AM data collection launch workshop for AM volunteer groups

Workshop to launch confidential reporting of year three of the ICS monitoring period

IAIS Global Seminar (Seattle)

Q3 2023

Publication of MAP Albania report

Q4 2023

Consultation on changes to certain ICP guidance with relation to climate risk, as well as supporting material

Publication of Issues Paper on role of PPS in resolution

Publication of 2023 GIMAR

Publication of IAIS report on the role of supervisors in addressing NatCat and disaster risk protection gaps

Publication of Stakeholder Engagement Consultation Policy

IAIS Annual General Meeting and Annual Conference (Tokyo)

Consultations, publications and stakeholder engagement

Q1 2024

Consultation on ICP guidance and supporting material on climate risk

Consultation on review of ICP and ComFrame standards related to the Holistic Framework

Q2 2024

Consultation on draft Application Paper on supervising DEI – the governance, risk management and culture perspective

Publication of the ICS Data Collection package for year five of the ICS monitoring period (Template, Technical Specifications and questionnaire), including volunteer workshop

Publication of the AM Data Collection package (Template, Technical Specifications and Questionnaire), including volunteer workshop

IAIS Year in Review 2023

CRO Roundtable (virtual)

Q3 2024

Consultation on draft Application Paper on the fair treatment of diverse consumers

Consultation on draft revised Application Paper on regulation and supervision supporting inclusive insurance markets

Consultation on draft Application Paper setting out operational resilience objectives

Consultation on GME ancillary indicators

Publication of the GIMAR mid-year update

IAIS Global Seminar (virtual)

Consultations, publications and stakeholder engagement

Q4 2024

Consultation on draft Application Paper on AI/ML

Publication of Application Paper on supervising DEI – the governance, risk management and culture perspective

Adoption of ICS as a PCR, including publication of:

- A report on the assessment of whether the AM provides comparable outcomes to the ICS
 - The ICS economic impact assessment
 - ICS calibration document
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Adoption of revised ICPs and ComFrame, including revised ICPs 14 (Valuation) and 17 (Capital Adequacy), and updates made to ICPs in relation to climate risk and to the Holistic Framework supervisory material.

Publication of 2024 GIMAR

Publication of the aggregate report from PRP on ICP 16 (Enterprise Risk Management for Solvency Purposes)

Publication of updated Application Paper covering climate risk

Publication of IAIS Strategic Plan 2025-2029

IAIS AGM and Annual Conference (Cape Town)



International Association of Insurance Supervisors

c/o Bank for International Settlements

Centralbahnplatz 2

CH-4002 Basel

Switzerland

Tel: +41 61 280 80 90

Email: iais@bis.org

Web: www.iaisweb.org